



*To make a referral to the
Tenancy Support
Program please contact
Jenny's Place on*

02 4929 6289

referrals@jennysplace.org

Proudly Supported By



Jenny's Place is partially funded by
Family and Community Services (FaCS)

Helpful Services

- Financial Counselling
Australia 1800 007 007
- Gambling Help 1800 858 858
- Hunter Tenants Advice
& Advocacy Service 02 4969 7666
- Hunter Community
Legal Centre 02 4040 9121
- Jenny's Place
Domestic Violence
Resource Centre 02 4927 8529
resourcecentre@jennysplace.org
- Newcastle Domestic
Violence Court
Advocacy Service 02 4940 8766
- Staying Home
Leaving Violence 02 4926 3577
- 24 Hour Domestic
Violence Hotline 1800 656 463
- Link 2 Home 24 Hour
Homeless referrals 1800 152 152

Want to help us help others?

Although we receive some funding, this does not cover all our service costs or meet all the needs of clients experiencing homelessness. You can help us do this.

All donations over \$2 are tax deductible.
Donations can also be made via
www.givenow.com.au/jennysplace

Jenny's Place Inc.

Women's Tenancy Support Services

A specialist support program for
women whose tenancy is at risk

Newcastle Phone: **02 4929 6289**

Email: **referrals@jennysplace.org**





Is your Tenancy at risk?

Have you received a threat of eviction?

Are you having problems paying your rent?

The Tenancy Support Program Aims to:

- Provide a **Safe** and **Supported** environment for women to meet with Specialist Homeless Service staff.
- Provide **Information** and **Advice** on options and available resources.
- Provide **Support** and **Assistance** to identify any barriers to sustaining tenancies.
- Provide **Support** and **Assistance** to develop a support plan to resolve tenancy problems such as rent arrears, budgeting, property damage, safety issues, yard maintenance and hoarding and squalor etc.
- Provide **Support** and **Assistance** to identify, highlight and build on existing strengths.
- Identify potential pathways and refer to other Specialist Services e.g, Financial Counselling and Work & Development Orders, Domestic Violence Support, Mental Health Services, Drug and Alcohol Support, Family Support Services, Education and Employment Services, Legal Services, Disability Support Providers, CALD and Aboriginal Specific Services.

Information for Women and Referring Agencies:

- The Tenancy Support Program accepts referrals from both Government and Non-Government Agencies, Public & Social Housing Providers, Real Estate Agencies as well as Self-Referrals.
- The Tenancy Support Program provides Outreach in various locations in the Newcastle area.

Referrals are taken via the Jenny's Place Intake line between 9am and 5pm Monday-Friday.

An initial Assessment will be conducted over the phone to identify and discuss support options; based on individual circumstances. Women will be given the opportunity to be linked with a case worker for on-going support if required.

Have you already lost your home?

We can also assist women who have lost their accommodation and want support around their housing options.

Please call our intake line for further information

02 4929 6289

Services and Support:

There are many reasons a tenancy may be at risk and a diverse range of options that can assist. The Tenancy Support Program will:

- Explore options and ideas with you
- Talk to the Property Manager on your behalf
- Develop a support plan to keep goals on track
- Give you information and link you with other services that may be able to help e.g. Financial Counselling, Tenants Advice and Advocacy Services
- Provide opportunities for you to build knowledge and skills

