



Jenny's
Place

Annual Report 2019-20

Highlights and Achievements

Women's Domestic Violence & Homelessness Support

Vision, Mission, Purpose and Services

Our Vision

A safe community free of violence and homelessness.

Our Mission

Continue to be a leading service provider focused on breaking the cycles of domestic violence and homelessness in the community.

Our Services

- Women and Children’s Crisis Refuge
- Single Women’s Crisis Refuge
- Transitional Accommodation
- Outreach Support Program
- Newcastle Domestic Violence Resource Centre (NDVRC)

Our Purpose

To provide direct relief to women and children who are escaping domestic violence and/or homelessness, through the provision of:

- Early Intervention and prevention services
- Short-term crisis accommodation
- Medium-term transitional housing
- Outreach support to rough sleepers
- Outreach support to those with tenancies at risk
- Post-crisis support
- Food and financial assistance
- Brokerage
- Client centered co-case management
- Support, information, advocacy and referral

Jenny’s Place Facts

- Established one of the first refuges for women and children escaping domestic violence in Newcastle in 1977
- Provides crisis and transitional accommodation, support, case management, referral, advocacy and outreach services
- Empowers clients by building their capacity, self-esteem, confidence, knowledge, personal and living skills
- Maintains referral pathways to specialist support services for housing, disabilities, health and medical, legal and court support, financial and budgeting
- Offers post crisis support via home visits, case management and links to specialist services.
- Supports clients through client-centred co-case management, goal setting, referral, advocacy, education, information sharing and group work
- Connects clients to support for: work and development orders, parenting, education, employment, aged care and assessment, childcare, counselling, and transport, etc.

Jenny’s Place Inc. acknowledges and respects the Awabakal people, traditional custodians of the land on which we operate. We recognise and respect their cultural heritage, beliefs and continuing relationship with the land, and that they are the proud survivors of more than two hundred years of dispossession.

Our vision is for a safe community free of violence and homelessness.



1,058

clients supported by Jenny’s Place services. 558 women referred but unable to be supported



304

women accommodated in crisis or transitional housing – up 19% on 2018-19



415

women and children were supported to rapidly resolve their homelessness

“I feel like I would not have survived without Jenny’s Place.”

Exceeding Targets in a Challenging Year Chair's Report

This year has been one of the most challenging of our age. Australians have seen drought, widespread bushfires, floods and then the COVID-19 pandemic. So many people are impacted by these extraordinary events. While Government stimulus packages have assisted some, they have not been able to address the great need of communities.

Referrals to Jenny's Place for support have continued to pour in although economic recovery is some time away yet. Service delivery as we knew it has changed. Our staff worked on new strategies to support women and children remotely, while keeping themselves and their clients safe.

With 63 women and 24 children murdered due to domestic and family violence during 2019, fears were held for women and children, forced into lock down with their violent partners, being unable to reach out for help and support. Police referrals to our local Domestic Violence Court Assistance Program rose by approximately 30 per cent in the first six months of 2020 but we were not seeing the same increase in demand for domestic violence support services. Women could not safely reach out for help.

As COVID-19 restrictions ease we are expecting a surge of women seeking support. We are preparing for that influx at our Newcastle Domestic Violence Resource Centre (NDVRC). Although the Centre remains reliant on community donations, we consider the support services it offers to women and children escaping domestic violence are essential.

Earlier this year we received a timely grant from NSW Attorney General and Minister for Domestic and Family Violence, the Hon. Mark Speakman, to improve our capacity to attract funding from the community to keep the NDVRC open. We engaged highly-respected consultant, Grace McLean from NFP Connect, to create a Sustainability Plan for the Centre. Thank you Grace, her collaborators Kim Britton and Donna George, and Nikki Wright and the creative team from Mezzanine, for their hard work in that area. We are grateful for their support, which has created a roadmap and resources for fundraising for the NDVRC.

It has been an extremely difficult year for everyone. I acknowledge and thank the management team and staff for their ability to handle sudden change flexibly. Their commitment and dedication has resulted in positive client outcomes during the most difficult of times. Jenny's Place has once again exceeded targets set by the NSW Department of Community and Justice. It is a credit to the entire team. The board and I are extremely thankful to you all. Thanks also go to my fellow board members for their governance and advice and for sharing their skills and expertise.



Nicole Bailey

Nicole Bailey
Chairperson

Community Rallies to Keep us Safe Manager's Report

What a year 2020 has been. Crisis after crisis has seen people struggle through difficult and uncertain times.

When COVID-19 suddenly hit and placed everyone in lockdown, our focus quickly shifted to ensuring client and staff safety. We reduced the number of women and children living in communal accommodation by funding alternative accommodation for them. This ensured their safety, while we continued to support them remotely.

This was a completely new way of working for us. Technology played a key role. Our clients needed smart phones and the internet to continue to receive support. Our staff needed to be equipped to provide that support while working from home. Shelves in office suppliers were bare and purchasing online meant waiting weeks for delivery. Our long-term supporters Strategic Group came to our aid once again. Sincere thanks to Chris Boswell and his team for their invaluable assistance in accessing what we needed to support our clients.

We were delighted when 100 per cent of women who were placed into supported temporary accommodation were able to find private rental accommodation within weeks. This ensured they had secure accommodation and could stay safe during the pandemic.

Thank you to all the individuals and companies that supported us with donations. Also to the Department of Community and Justice, local chemists and community members who helped us to acquire Personal Protective Equipment (PPE). Without your support, we would not have been able to keep up with the needs of our clients.

Across Australia, statistics show we are still losing more than one woman a week to domestic homicide. Almost 30 per cent of all homicide and related offences were domestic and family violence (D&FV) related in 2019.

In NSW, the NSW Police Bureau of Crime Statistics and Research (BOSCAR) reported 38 domestic homicides and over 31,000 reported incidents of domestic violence for 2019. BOSCAR also reported increases in intimidation, stalking and harassment (>10%) and in breaches of Apprehended Violence Orders (>15%).

Locally, the statistics showed a 10.5 per cent increase in D&FV related incidents across Newcastle and Lake Macquarie in 2019. We held fears that these statistics might rise during the pandemic. We are expecting an increase in referrals for domestic violence support services as restrictions ease.

Huge thanks to our amazing team of dedicated and committed staff. They have worked together and supported each other to deliver quality services and achieve incredible outcomes for some of the most vulnerable people in our community. Our team has gone above and beyond in working with the women and children who access our services. Great work everyone.



M Chapman

Marcia Chapman
Manager

Our People

Jenny's Place Inc. is an incorporated association made up of elected committee members.

Our deep appreciation goes to our hard working Management Committee for their commitment in supporting Jenny's Place. They have shared their expertise, responded to requests for guidance on matters of governance and given direction. Their exceptional efforts have been greatly appreciated. We cannot thank you enough.

Thank you to former member Michelle McDonnell for her valuable contribution to the Committee in 2019-20.

President/Chair	Nicole Bailey
Vice President	Elvira Johnson
Treasurer	Anna Harrower
Secretary	Kerstin Davey
Public Officer	Briony Manning
Member	Patricia Clarke



Elvira Johnson



Anna Harrower



Kerstin Davey



Briony Manning



Patricia Clarke



539

consultations with women at the NDVRC



221

women were new referrals to the NDVRC with 191 children



61

organisations partnered with Jenny's Place to support our clients

Passion from the Front Lines

Women and children arrive at Jenny's Place with nothing. Our staff work hard to transform their lives. They provide accommodation, food, toiletries, clothes, toys, games, school uniforms and equipment. They also empower and uplift, walking alongside them on their journey to a better future.

We asked our staff what motivates them.

"We do not look at clients as homeless people but as individuals that, due to circumstances mostly out of their control, find themselves needing a temporary place to stay with some extra support to get back on their feet. We encourage clients to engage with external supports so that they have ongoing support once they exit Jenny's Place."

Leearne



"I am the first point of contact for clients in an emergency crisis. Hearing the relief in their voices, knowing there is someone out there who cares and wants to help, gives me job satisfaction. Sometimes people need help and a step up. If we didn't do this, who would?"

Danielle Richards-Dunne, Intake Worker



"I am one woman, one worker with the passion and commitment to reach out to each woman and child who walks through Jenny's Place doorway, to begin the journey forward free from violence and abuse."

Deb Catt, Case Worker

"One of the most dangerous times for woman and children experiencing domestic violence is when a woman first decides to leave the relationship. Safety and exit planning are crucial to the work we do to enable women to leave safely. We support them to plan where they will go, source what they need. We walk alongside them all the way."

Saibre Johnston, Former Case Worker

Our Year in Review

Highlights for 2019 to 2020

Flexibility and Dedication

An outstanding highlight for Jenny's Place in 2020 was our rapid response to the threat of the COVID-19 pandemic. The ingenuity and flexibility of our staff not only kept our clients safe but also enabled us to exceed the targets set for our service by the NSW Department of Community and Justice.

Sustainability Plan Grant

NSW Attorney General and Minister for Domestic and Family Violence, the Hon. Mark Speakman, gave a grant to better position Jenny's Place to attract corporate and philanthropic funds. It enabled NFP Connect to create a Sustainability Plan. It outlines strategies and provides resources to boost our capacity to fund the Newcastle Domestic Violence Resource Centre's services.

The Management Committee has accepted a recommendation made in the plan to appoint an experienced fundraiser to a new Community Relations role.

Joy Cummings Centre (JCC) Lease

Jenny's Place took over the lease for expanded space in the JCC. The JCC has adequate space for us to expand the services provided by the Domestic Violence Resource Centre and to accommodate our entire outreach team.

The JCC is heritage listed and requires maintenance. The JCC Trust Committee is working on rising damp issues. We are negotiating with the Trust, Out(Fit) from the University of Newcastle and local painters to attend to maintenance needs and have the building painted.

Partnerships to Expand Services

Extra space at the JCC offers an opportunity for Jenny's Place to partner to widen the range of services available to support women and children.

We have partnered with the Public Interest Advocacy Centre (PIAC) and Harpers Legal to provide free legal clinics. Housing NSW plans to attend the Centre monthly to assist clients with accommodation options and public housing applications.

We are also in discussions with others to provide counselling and group work at the Centre. We plan to extend our partnerships further, with real estate agencies and others, based on the emerging needs of our clients.

Challenges Ahead

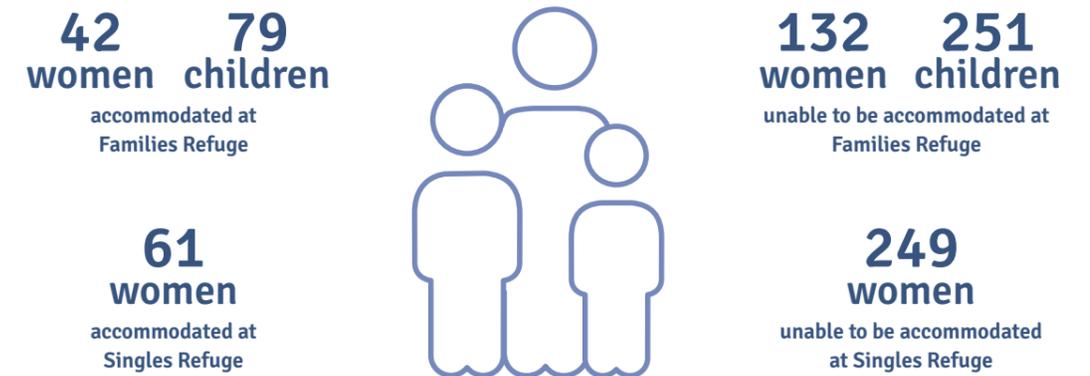
Australian Service Excellence Standards (ASES) Accreditation

The NSW Department of Communities and Justice have announced that all services funded under Specialist Homelessness Services need to be accredited with ASES by June 2024. We welcome the accreditation process and will be working over the next 12 to 18 months to achieve award level accreditation.

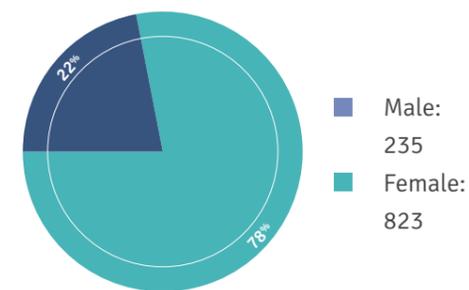
Planning

With our Business Plan due for review, we will be strategic planning for the organisation over the next 12 months. We look forward to involving clients and the community in shaping the future direction of Jenny's Place.

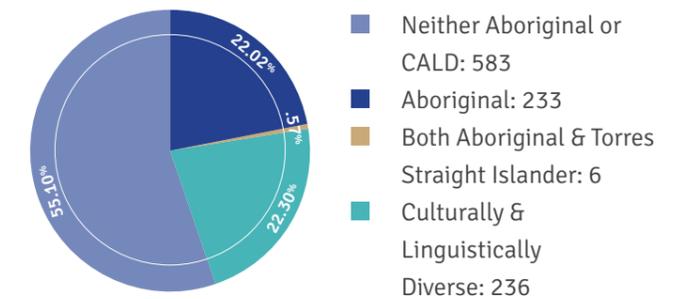
Client Statistics 2019-20



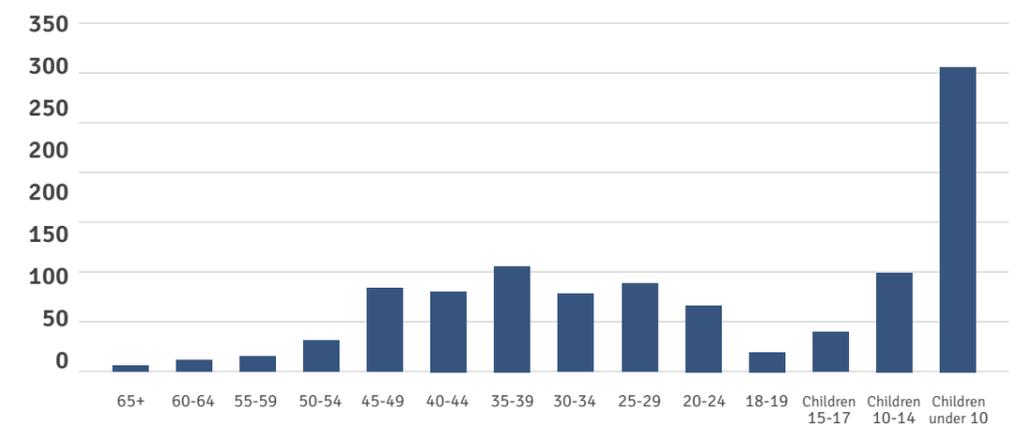
Assisted by Sex of Client



Cultural Status



Age of Client



Program Highlights

Crisis Accommodation

Jenny's Place operates two refuges offering crisis accommodation for women, one for Families and the other for Singles.

Both operated at capacity until COVID-19 forced us to limit numbers in the refuges. Caseworkers reacted swiftly to arrange supported temporary accommodation for those who needed to be rehoused.

Total numbers accommodated (2019-20):

- Families refuge = 42 women and 79 children
- Singles refuge = 61 women

The demand for our crisis accommodation services far outstrips our capacity. Sadly, we are unable to accommodate all those who are referred to Jenny's Place during crisis.

In 2019-20, we were unable to accommodate:

- Families refuge = 132 women and 251 children
- Singles refuge = 249 women

We assisted those who were unable to be accommodated by Jenny's Place to find alternative or temporary accommodation. Referrals continue to come from a wide range of services, mostly locally and across the Hunter.

Transitional Accommodation

We provided co-case management to women and children housed in Jenny's Place medium-term supported housing program in 2019-20. Jenny's Place nominates tenants for 15 properties, owned by Land and Housing Corporation (LAHC) and managed by Social Housing Providers including Compass, Amelie House and Women's Housing. We provide intensive support to women and children on this 12-month program. This includes home visiting support, advocacy and brokerage for services.

Homelessness Outreach

Jenny's Place provides co-case management support to women and children who are homeless or at risk of homelessness. Our Outreach Program offers support services:

Assertive Outreach supports women and children who are sleeping rough, couch surfing with family and friends, or living in their cars. We provide counselling, referral and support services to clients, to find accommodation. This includes temporary, medium and long-term housing options and access to the This Way Home program.

Tenancies at Risk supports women whose tenancies may be at risk. Outreach workers develop a case plan for each woman, addressing their tenancy issues. We build their capacity to maintain and sustain their tenancies to prevent them from becoming homeless.

Rapid Re-housing is a program designed to help individuals and families to quickly exit homelessness and return to permanent housing. The program experienced high demand, with an increase of 132 families/single women in 2019-20.

Our strong partnerships with Matthew Talbot, St Vincent De Paul, Department of Communities and Justice, and Compass enable us to help our clients to transition to the private market. COVID-19 increased the difficulty of entering the private rental market, as vacancy rates dropped and rents increased. We also saw an increase of clients with complex needs during this time. Time spent with each client increased as private rental applications went online. There was a pleasing increase in the number of clients obtaining social and community housing.

Housing – our team also successfully assisted our clients to access Temporary Accommodation. NSW Housing increased the number of nights per year available to people to enable them to move off the streets and to safety. Our team accomplished targets for clients accessing the housing priority list and securing a property.

Advocacy – Staff have worked hard advocating on behalf of our clients this year. Successes include setting up payment plans for clients who are TICA listed; brokering tenancies; and referrals to various charities.

Domestic Violence Resource Centre

Legal Clinics

In 2019-20 the Resource Centre provided free legal clinics to 28 women escaping domestic violence and homelessness. These included:

Homeless Persons Legal Service (HPLS) held at Burke and Mead Lawyers in Bolton Street, fortnightly. Referrals to the clinic came from Jenny's Place staff, Newcastle Family Support Services (NFSS), Victims of Crime Assistance League (VOCAL) and Nova for Women.

Harper's Legal Clinic held at the Joy Cummings Centre (JCC) monthly for Jenny's Place clients with family law specific matters. Referrals came from Jenny's Place services.

Court Support

Jenny's Place seconded a caseworker to the Women's Domestic Violence Court Advocacy Service (WDVCAS) fortnightly in 2019-20. This shifted to monthly when COVID-19 forced the shutdown of Newcastle local court. Support will resume when the court returns to normal function.

The NDVRC provides direct court support to their clients. The secondment allowed our caseworker to develop their understanding of court processes and legal issues.

DV Awareness Training

Healthy Relationships and Positive Communities Program is a domestic violence awareness training program developed by Jenny's Place in 2018. It was successfully delivered to businesses and community



17

women sleeping rough were supported through assertive outreach

groups before COVID-19 brought face-to-face training to a halt.

Businesses across the Hunter continue to show an interest in receiving training on how to support their staff members who may be experiencing domestic and family violence. The program includes advice on policies and procedures for implementing Domestic and Family Violence Leave.

We are exploring delivery options for this program in the future. Partnership with a training provider is one possible option.

Empowerment Groups

Twenty-four women attended empowerment groups at the Domestic Violence Resource Centre before they were suspended due to COVID-19. Group facilitator Lyn Neave covered topics including healthy relationships, the cycle of domestic violence, self-esteem, and anger management. Lyn succeeded in building rapport with group members.

Our Impact

Jarunya's Story

"I was living in Newcastle with my husband and our first child. In August 2017 I went to Thailand to visit my family for a couple weeks. I was six months pregnant at the time. My oldest child who was 18 months old stayed in Newcastle with her father. My husband cut off the financial support and communication with me and tried to cancel my visa. It took me until the end of October 2017 to return to Newcastle. My family in Thailand had to borrow money for my airfares.

When I got back I was homeless and had to sleep on the floor of my friend's place. The social worker and my midwife at John Hunter Hospital contacted Jenny's Place and Legal Aid about my situation. From that time I received support from Jenny's Place. They provided us safe accommodation in the refuge. It was good and I had everything that I needed for my newborn baby. I obtained my Permanency Residency Visa on 31 January 2018.

I had to go to Family Court to have my oldest child returned to my care. Jenny's Place referred me to the Domestic Violence Worker at the Family Court and safe room. From the time that I was introduced to Jenny's Place, I have had a case worker to help me obtain accommodation, including transitional housing, which gave me and my children safe, stable and affordable housing for five years.



Jenny's Place provided me and the girls with furniture for our new house, groceries, nappies, child care when I had to go to court, support at court, gifts for the children at Christmas, help with paperwork and with Centrelink. All this support and security helped me to gain confidence in my parenting. The girls and I grow vegetables at home, have a garden with flowers, and have made friends with our neighbours. The girls play with their children. Our house had a big park opposite, our own backyard with playing space and a tree they can climb.

The girls and I now have a settled life in Newcastle. I have completed Circle Security and Emotional Coaching training programs. When the girls start school, I plan to work during school hours. I would also like to start studying maybe nursing or child care or social work.

I hate to think what would have happened to me and the girls if we had not had the support of Jenny's Place. From mid-2017 until recently was the most difficult time of my life - financially and emotionally.

I feel like I would not have survived without them. Thank you, to all Jenny's Place staff members for always being supportive, friendly, positive and caring. I am really appreciative."

Help Navigating Uncharted Waters

ZA arrived in the Newcastle area with her three teenage children, after fleeing domestic violence in a NSW rural town. The family stayed temporarily with a friend in a small rental property in Cardiff. They were sleeping on blankets and doonas on the floor in one room, when they linked in with our service. They were referred for a 12-month transitional property. After completing that program, they were offered a five-year transitional plus property, where they have resided now for the past six months.

During their first 12 months with our service, they were supported to access legal services, apply for Victims Compensation, access specialist counselling and furnish their home. ZA was supported to finish her university studies and gained her pharmaceutical degree. She also attended several workshops and groups at the Joy Cummings Centre (JCC) during the transitional program. Her daughter has studied at university and one of her sons completed his Higher School Certificate and has also enrolled in university.

ZA was extremely worried that her children's education and emotional wellbeing would be so badly impacted that it would cause irreparable damage, and negatively shape their adult lives.



She said that the support they received from Jenny's Place has enabled them to navigate uncharted waters, to stabilise their lives and to start moving forward again.

ZA has been on a wonderful path of recovery, along with her children. She shared these pictures of a therapeutic hobby she has taken up.

Marla's Story

"I've been in the outreach program for six months. The program has supported my child and me with a safe place physically, mentally and emotionally.

This has allowed me to chase my goals and work on myself as a parent and a person. I've finished my TAFE Diploma, I'm getting my drivers' license and saving for a car. As a single parent with little to no family support, the outreach program has made me feel heard and made me see that it's all possible."





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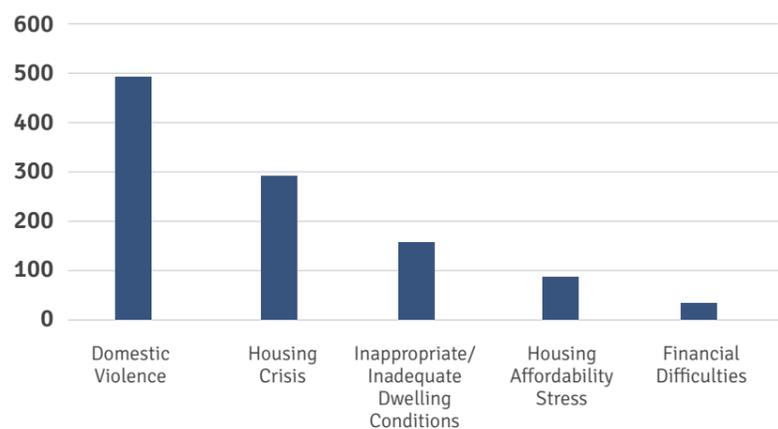
women attended empowerment groups at the Domestic Violence Resource Centre



42%

of Jenny's Place clients gave domestic violence as the main reason for needing assistance

Main reasons clients seek our assistance



- **Domestic Violence:** 41.62%
- **Housing Crisis:** e.g Eviction 24.17%
- **Inappropriate/Inadequate Dwelling Conditions:** 13.62%
- **Housing Affordability Stress:** 7.74%
- **Financial Difficulties:** 2.98%

Our Collaborators

Jenny's Place continues to develop new partnerships, as well as nurturing and improving established ones. We partner to provide holistic and quality support services to women and children experiencing homelessness and domestic violence. The following services have proven to be invaluable in supporting our clients over the past 12 months.

Housing NSW

We work closely with Housing NSW to refer clients for social housing, priority housing, and the many other housing products they offer.

The **Start Safely** program provides a subsidy that gives short to medium-term financial assistance to families who have experienced domestic violence to help them secure private rental accommodation. Jenny's Place refers to this program and a number of our clients have been assisted. We assist them with budgeting and a plan to save during this time. They get a head start for their future and are less likely to re-enter homelessness services.

Other programs accessed include Rent Start, for bond and rental loan assistance, Private Rental Brokerage and Tenancy Guarantee.

Social and Public Housing Providers

Partnerships with Compass, Women's Housing and Amelie House enable us to provide transitional housing to our clients. Many referrals have been made to social housing providers such as Compass, Women's Housing and Aboriginal Housing as well as FACS-managed service providers. The properties are managed by the housing providers with Jenny's Place outreach workers providing support. Our counsellors work closely with families, empowering and supporting them to work towards goals they have identified for themselves and their children.

Mater Mental Health and Drug and Alcohol Support Services

Jenny's Place has worked closely with the Mater, reciprocating referrals and supporting clients. Specialist information, education and co-case management of clients has ensured that clients have received quality support specific to their individual needs leading to positives outcomes.

Friends with Dignity

Friends with Dignity (FWD) create sanctuaries for women and children who have experienced domestic violence and are moving on to independent living. Most of our clients have no furniture or household goods and have to start from scratch when they find secure accommodation. FWD will completely furnish a woman's new home with the whole family in mind, including toys and book for the children. Clients are often overwhelmed when they see their newly furnished place for the first time.

Got Your Back Sister

Got Your Back Sister have provided great support to the women and children in our refuges. In 2019-20, they provided washing machines and dryers, and paid for student computers and other items to help clients leaving us to set up new homes. They also generously provided gift vouchers to our families at Christmas. GYBS also offer a range of courses for women, including self-defence and computer courses. Thank you to Mel, and the Board and staff of GYBS, for all that you do for our service and to help raise domestic violence awareness in the community.

Our Supporters

Jenny's Place was once again supported by our community in 2019-20. Thank you to the many organisations and individuals who have helped us to improve the lives of women and children in our community this year. Some of their contributions are listed below.

Donations

Donations of money, clothes, toys, handbags, toiletries, linen and other items came from organisations and people in the community. Thank you all for your kindness, generosity and support of our families.

Volunteers

Handyman Ean Sutton generously volunteered his time to do small repairs and maintenance work at all three of our sites. Thank you.

Grant Funding

NSW Clubs Grants for gift cards, transport, removals and storage, whitegoods and furniture.

NSW Government Stronger Communities

program for a New Mazda 3 motor vehicle for the Outreach Program.

NSW Attorney-General's Office gave a one-off grant to improve Jenny's Place position in the corporate and philanthropic space. We engaged Grace McLean, founder of NFP Connect, to create a Sustainability Plan for the Domestic Violence Resource Centre.

Corporate Support

Strategic Group continued their long-term support of Jenny's Place. Chris Boswell and his team provided donations, pro-bono computer maintenance and cloud sponsorship. Special thanks to Evan, who provides technical expertise for us. Thank you to the Strategic IT staff for their generosity in donating money, toys, clothes, etc. to assist our clients.

Newcastle Coal Infrastructure (NCIG) gave us \$10,000 to help support us through the COVID-19 pandemic.

Mezzanine supported us with the development of a renewed website. We look forward to utilising the new-look site, which will enhance our sustainability. Thank you to Nikki Wright and the creative team.

Osborn Law offered pro bono legal advice to support the development of a bequest program for Jenny's Place in 2020.

Bequests, Trusts and Gifts

The late Colin Noel Davis – Thank you for your extremely generous gift of \$109,000, bequeathed to Jenny's Place in your Will. We will respect your wish to spend the money providing support and accommodation to women and children experiencing domestic and family violence. It will help us keep the Domestic Violence Resource Centre going next year. We are forever grateful to Colin for making such a difference to so many lives.

Wright Family Bequest – The Wright family have supported Jenny's Place services over many years. We cannot thank them enough for their commitment to helping us to provide essential support to women and children experiencing domestic violence.

John Orrett/ Anne Provost – (Orrett Family Trust) have been ongoing supporters of Jenny's Place for many years. We are so grateful for their generosity and their commitment to supporting our work.



The groups and businesses that have supported us this year include:

- Strategic Group
- Osborn Law
- Probus Club Ladies Charlestown
- St Augustines Mothers Union
- The Leopard Ladies
- One to One
- Peabody Australia
- Newcastle Women's Group
- Williamtown RAAF
- Masonic Lodge Enterprise
- Novocastrian Quilters
- WAK the Salon
- APS Foundation
- UON MSCP
- Piggots Pharmacy
- Grilled
- Paypal Giving Fund
- Greek Orthodox Church
- Swansea Hotel Netball
- Kindy Patch Floraville
- Market Town Health

The people who so kindly donated:

- Chris Boswell
- Marissa Dimarco
- John Skippen
- Diana Boswell
- K A Konotopsky
- Audrey Mayo
- Natalie Williams
- Laila Boctor
- Andrew Price
- A M Murray
- Dr C Loui
- M Corrigan
- R McFadyen
- J Leomards
- A Jackal
- J Sacco
- G&L Steal
- R Baldwin
- Deb Guad and Margaret Smith
- H Johnson
- Lyn Argus
- Val Head
- Lorraine Castle
- Hannah Klupiec
- Sarah Wilkinson
- Vicki Nicolls
- Stephie Colless
- Hollee Chaan
- Emily Mouialli
- Candice Bundall
- Nigel Winters
- Alana Barrett
- Paul Pritchard
- Kelly Owens
- Lyn Wilkinson
- Roslyn Armstrong
- Steven Marks
- Anne Clarke
- Kelly Fisher

In the Community

Jenny's Place staff members were active in the local community in 2019-20. We participated in local government and community meetings, forums and planning workshops to help keep women and children who are experiencing domestic violence and homelessness in our communities safe.

We bring our expertise, and 42 years of knowledge around the needs of people experiencing homelessness and domestic violence, to highlight the gaps in service delivery in Newcastle and the Hunter region.

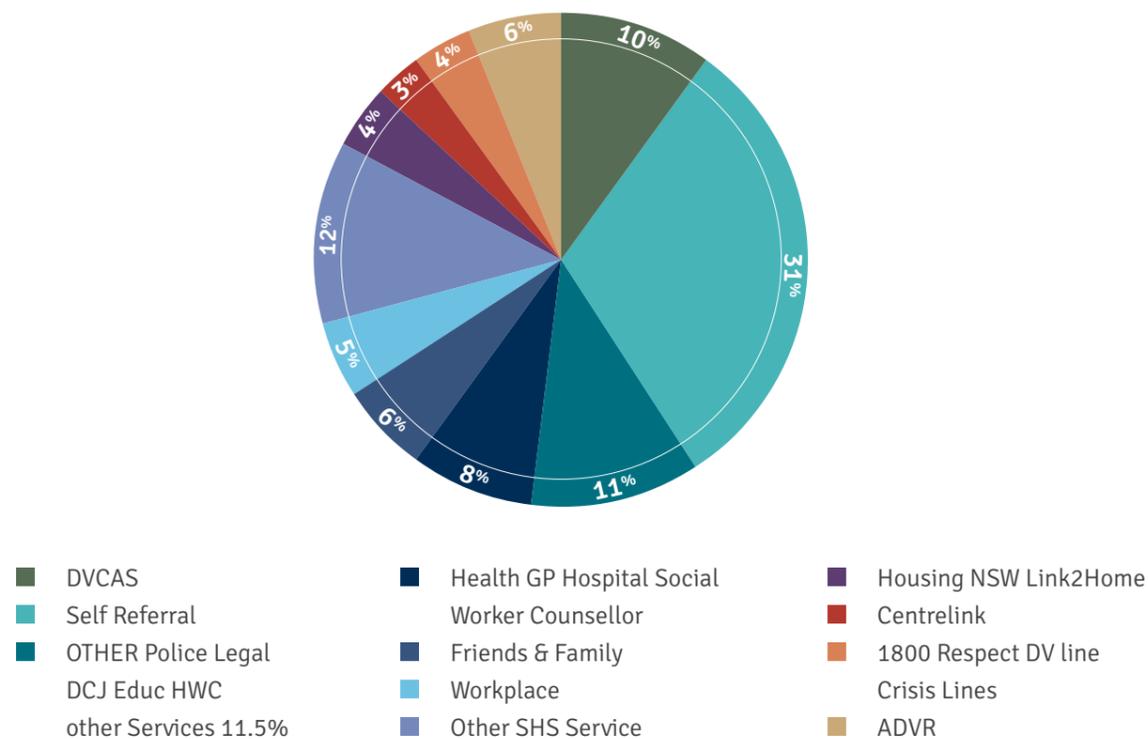
Over the past 12 months our staff have been involved with over 14 community organisations and committees.

Upgrading our Skills

Training is a high priority at Jenny's Place to ensure we are meeting the varied and changing needs of women and children who are homeless or experiencing domestic violence. In 2019-20, we kept abreast of changes to legislation and governance requirements, attended information and training sessions, and participated in webinars.

Staff attended 12 workshops and training courses during the year.

Resource Centre - Source of Referrals 2019-2020



Profit and Loss

Jenny's Place Incorporated
For the year ended 30 June 2020

	2020	2019
Income		
Resource Centre Donations	275,482	70,885
DCJ Funding	1,548,196	1,357,377
Fees from Clients	43,179	46,349
Child Support Funding	30,747	15,253
Interest	3,091	5,787
Membership Fees	-	24
Other Grants	61,964	60,994
Other Income	1,970	12,948
Profit on Sale of Asset	35,478	21,700
ATO COVID Support	134,500	-
Total Income	2,134,606	1,591,317
Gross Profit		
	2,134,606	1,591,317
Operating Expenses		
DCJ Program Expenses	96,818	78,107
Other Program Expenses	92,711	76,247
Advertising	4,831	2,555
Audit	7,250	7,250
Bank Charges	302	449
Conferences & Training	2,942	9,557
Consultancy Expenses	580	12,014
Depreciation	65,588	77,482
Electricity & Gas	10,731	11,692
Fundraising Expenses	-	591
Insurance	47,043	34,146
Interest Expense	1,508	-
Motor Vehicle	9,062	11,906
Office Supplies	65,640	34,243
Repairs & Maintenance	49,978	52,585
Salaries & Wages	1,078,313	1,031,955
Superannuation	94,678	92,804
Staff Welfare & Training	4,553	15,791
Telecommunications	33,367	41,847
Total Operating Expenses	1,665,894	1,591,223
Net Profit	468,712	94

Jenny's Place Inc.
Women's Domestic Violence & Homelessness Support

jennysplace.org